7000 Transition Services Joint Monthly Status Report Energy North Natural Gas, Inc. Month of June 2013

		CURRENT SERVICE REPRESENTATIVE			APPROVED REPORTS BY CURRENT TSA LEAD					ATTACHMENTS							
											Α	В	С	D	E	F	G
		U	pdated Customer Service	Representa	tives and TSA Leads are p	rovided in acc	ordance with Section	V.C. 2 a. (v) of the	Settlement Agreeme	nt			Summary of any		Escalated		
						_							material disputes,		Complaint -		Disseiting of
											Monthly		claims, and adjustments of		Transition Steering		Diposition of Transition Service
											statements	-	Monthly Statements		Committee (per		Notice - Confirmation
											(Most Recent)(per	TSA Scope Changes (per	in the prior calendar month (per	Meeting minutes (per	V.C.2.a.(iv) and	Service Notice · Date (per	of Termination Date/Signed (per
		Mo/Yr		Mo/Yr		Mo/Yr	Approved By TS	A Lead - Mo/Yr	Approved By TS	A Lead -	Settlement	Settlement	Settlement	Settlement	TSA Schedule	Settlement	Settlement
Schedule A	Service	Change	Liberty Utilities	Change	National Grid	Change	Liberty	Change	NG		V.C.2.a.(i))	V.C.2.a.(ii))	V.C.2.a.(iii)).	V.C.2.a.(iv)).	A Section I.7)	V.C.2.a.(ii))	V.C.2.a.(ii))
	A General Protocol																
	Correspondence, Invoices, Notices and other Communication										~						
HR-1	B Human Resources Pavroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karvle Hills			1	r			10/18/2012	11/18/2012
HR-1 HR-2	Payroll Services Employee Benefits	7/12	Mark Smith Mark Smith		Laurie Hare Lori Santoro		Mark Smith		Lori Santoro							10/18/2012	11/18/2012
HR-3	Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills							4/11/2013	05/01/203
HR-4 HR-5	Labor Relations Support Staffing Support		Mark Smith Mark Smith		Thomas Ryan Maryjane Baer		Mark Smith Mark Smith		Brian Varga Brian Varga							10/18/2012 10/18/2012	11/18/2012 11/18/2012
	C Financial Services				maryjano Baoi	_			Bhan Yaiga					V		10/10/2012	10102012
Fin-1	Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches		-			v	-		
Fin-2	Accounting Consulting		Linda Doering		Mike Wald		Linda Doering		Ron Boches								
Fin-3 Fin-4	Financial Training Service Accounts Payable Processes		Linda Doering Linda Doering		Mike Wald John Napolitano		Linda Doering Linda Doering		Ron Boches Ron Boches							1/29/2013	2/28/2013
Fin-5	Accounts Payable Processes Accounts Payable Consulting		Linda Doering Linda Doering		John Napolitano		Linda Doering		Ron Boches							1/29/2013	2/28/2013
Fin-6	Cash Management		Linda Doering		Chris DiGilio		Linda Doering		Ron Boches								
Fin-7 Fin-8	Tax Consulting Services Property Tax Services		Susan Wan Linda Doering		Arthur Kiperberg Paula Leaverton		Linda Doering Linda Doering		Ron Boches Ron Boches								
Fin-9	Claims Handling/Investigation		Paul Kinch		Joseph Weber		Linda Doering		Ron Boches								
	D Operations										-				II	1	
Gas Ops-1	Network Strategy Support and Planned Major Maintenance		Chris Brouillard		Tom Bennett		Rich MacDonald		Daniel McNamara							3/27/2013	4/27/2013
Gas Ops-2 Gas Ops-3	Operations Regulatory Support Emergency Maintenance Engineering & Technical Services		Tim Deppmeyer Chris Brouillard		Susan Fleck John Flint		Rich MacDonald Rich MacDonald		Daniel McNamara Daniel McNamara							10/26/2012	11/25/2012
Gas Ops-3 Gas Ops-4	Gas Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-5	Mandated Programs, including Leak Survey Support		Richard MacDonald		Joseph Basic		Rich MacDonald	7/12	Daniel McNamara							5/13/2013	6/13/2013
Gas Ops-6 Gas Ops-7	Maps & Records LNG Compliance and Training		Chris Brouillard Norm Gallagher		Joseph Basic Frank Su		Rich MacDonald Rich MacDonald		Daniel McNamara Daniel McNamara								
Gas Ops-8	Gas Engineering and Design		Chris Brouillard		Tim Small		Rich MacDonald		Daniel McNamara							3/27/2013	4/27/2013
Gas Ops-9	Quality Assurance/Analysis & Process Improvement		Tim Deppmeyer		Don Cordone		Rich MacDonald	7/12	Daniel McNamara							4/2/2013	5/2/2013
Gas Ops-10	Gas Support Services/Workload Planning		Rich MacDonald		Joseph Basic / Mike Bruno		Rich MacDonald	7/12	Daniel McNamara								
			Bryan McCallum / Rich														
Gas Ops-11	Gas Meter Operations/Meter Shop		MacDonald		Ron Johnson Christopher Gibb /		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-12	Customer Meter Support		Rich MacDonald		Robert Preshong		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-13	Gas Reliability Planning		Chris Brouillard		John Stavrakas		Rich MacDonald		Daniel McNamara								
Gas Ops-14 Gas Ops-15	System Integrity, Asset Replacement, & Corrosion Control Codes and Standards		Chris Brouillard Tim Deppmeyer		Tim Small Robert Wilson		Rich MacDonald Rich MacDonald		Daniel McNamara Daniel McNamara							10/26/2012	11/25/2012
Gas Ops-16	Ops Misc		Mike Knott		Pat Burns		Rich MacDonald	7/12	Daniel McNamara								
Gas Ops-17	Mutual Assistance - Gas Emergencies		Tim Deppmeyer		John Flint		Rich MacDonald	7/12	Daniel McNamara							1/16/2013	2/16/2013
	D.3 Gas Control & Procurement																
Gas Supply-1 Gas Supply-2	Gas Control Gas Procurement Services - General		Norm Gallagher Chico DaFonte		Tom Amerige Liz Arangio		Chico DaFonte Chico DaFonte		Tom Amerige Liz Arangio								
Gas Supply-3	Energy Transactions		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio								
Gas Supply-4 Gas Supply-5	Gas Load Forecasting Gas Procurement Consulting		Chico DaFonte Chico DaFonte		Liz Arangio Liz Arangio		Chico DaFonte Chico DaFonte		Liz Arangio Liz Arangio								
Gas Supply-5	Gas Procurement Miscellaneous		Chico DaFonte		Liz Arangio		Chico DaFonte		Liz Arangio								
	Energy Solutions Delivery & Efficiency						-				-						
ESD&E-1	Energy Efficiency Programs		Eric Stanley		Carol White		William Sherry		Carol White								
ESD&E-2	Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Mongan		William Sherry		Sean Mongan								
	Project Management																
Project Mgt-1	Project Management Services		Rich MacDonald / Chris Broulliard		Daniel Glenning		Rich MacDonald		David Way							11/9/2012	12/9/2012
Project Mgt-2	Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way							THOLETE	TERVIEOTE
	D.6 Health, Safety & Environment (HS&E)										-			1	L		
					Timothy Woycik / Brian							1					
HS&E-1	HSRE Pogulatory Maniforing Reporting Compliance, and Training		Gaetan Mercier / Michael Knott		Varga / Stephanie Shepard		Michael Knott		Tim Wovoik							10/2/2012	11/1/2012
100E-1	HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Gaetan Mercier /		onopdiu		INITER PRIMA		Tim Woycik			<u> </u>				10/2/2012	11/1/2012
HS&E-2	Health and Safety Field Support		Michael Knott		Timothy Woycik		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
			Gaetan Mercier / Michael Knott / Mark								1						
HS&E-3	Technical Training		Smith		Brian Varga		Michael Knott		Tim Woycik							10/2/2012	11/1/2012
HS&F-4			Gaetan Mercier / Michael Knott		Datas Liadau		Michael Knott		Ten March							40/0/0010	44/4/0010
rið&e-4	Environmental Compliance		Michael Knott Gaetan Mercier /		Peter Harley		IVIICNAEI KNOT		Tim Woycik							10/2/2012	11/1/2012
HS&E-5	Site Investigation and Remediation		Michael Knott		Michele Leone												
HS&E-6	Environmental Field Support		Gaetan Mercier / Michael Knott		Peter Harley		Michael Knott		Tim Woycik			1				10/2/2012	11/1/2012
130E-0	Environmental Field Support		WIGHAEL KHULL		reter maney	I	Initeration	LI	TITT WOYCIK	LI	•	L	1		I	10/2/2012	11/1/2012

		CURRENT SERVICE REPRESENTATIVE				APPROVED RE	PORTS	BY CURRENT TSA LEAD	ור	ATTACHMENTS							
										Α	В	С	D	E	F	G	
		Ī	Jpdated Customer Service	Representatives and TSA Leads are pr	ovided in acc	ordance with Sectio	n V.C. 2 a	(v) of the Settlement Agreement				Summary of any material disputes,		Escalated Complaint -			
Schedule A	Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change National Grid	Mo/Yr Change	Approved By TS Liberty		Mo/Yr Approved By TSA Lead - Change NG		Monthly statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	claims, and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)).	Meeting minutes (per Settlement V.C.2.a.(iv)).	Transition Steering Committee (per	Service Notice ·	Diposition of Transition Service Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))	
Schedule A	Service	Change	Gaetan Mercier /	change National Orld	Change	Liberty		change NG	-	v.o.z.a.(i))	v.o.z.a.(ii))	v.c.z.a.(iii)).	v.c.z.a.(iv)).	A Section 1.7)	v.c.z.a.(ii))	v.c.z.a.(ii))	
HS&E-7	Spill Control/Response		Michael Knott Gaetan Mercier /	Peter Harley		Michael Knott		Tim Woycik	-						10/2/2012	11/1/2012	
HS&E-8	Environmental Regulatory Support & Consultation		Michael Knott Gaetan Mercier /	Peter Harley		Michael Knott		Tim Woycik	_						10/2/2012	11/1/2012	
HS&E-9	Licenses, Permits and Orders		Michael Knott	Peter Harley		Michael Knott		Tim Woycik							10/2/2012	11/1/2012	
	Security		Gaetan Mercier /		_												
Security-1	Site Security Services		Michael Knott Gaetan Mercier /	8/12 Anthony Itrich		Michael Knott		8/12 Anthony Itrich	-								
Security-2	Security Consulting		Michael Knott	8/12 Anthony Itrich		Michael Knott		8/12 Anthony Itrich									
Supply-1	Supply Chain and Inventory Management Supply Chain Management		Rich Foley	Jim Swalec	_	Rich Folev		Jim Swalec					V		11/30/2012	12/31/2012	
Supply-2	Materials Management System Support		Rich Foley	Craig Dikeman		Rich Foley		Craig Dikeman									
Supply-3	Supplier Contracts		Rich Foley	Jim Swalec		Rich Foley		Jim Swalec							11/30/2012	12/31/2012	
Supply-4 Supply-5	Access to Seller Warehouses Fleet Services		Rich Foley Steve McCrodan	Craig Dikeman Bill Hilbrunner	-	Rich Foley Steve McCrodan		Craig Dikeman Bill Hilbrunner	-						11/30/2012	12/31/2012	
Oupply-5			Steve McGrodan	Diir Hibrahier		oleve mcorodan			-								
0	E Customer Services Support		MP of a fill and a		0/40	D:# 01		No						1			
Customer Svc-1	Call Center Operations		Nicole Harris Nicole Harris / Daniel Mahoney (Meter Data	Nancy Cianflone Nancy Cianflone / Christopher Gibb (Meter	8/12	Bill Sherry		Nancy Cianflone									
Customer Svc-2 Customer Svc-3	Meter Reading, Billing and Payment Processing Collections Process Support		Services) Nicole Harris	Data Services)	8/12	Bill Sherry Bill Sherry		Nancy Cianflone Nancy Cianflone	-								
				Brian Schuster / Joe	0/12												
Customer Svc-4 Customer Svc-5	New Business Adminstration Revenue Protection/Diversion & Investigation		Bill Sherry Nicole Harris	Basic Jeff Martin	0/40	Bill Sherry Bill Sherry		Brian Schuster Nancy Cianflone	_								
Customer Svc-5	Revenue Protection/Diversion & Investigation		David Carleton/Nicole	Jen Mardin	0/12	bill Sherry		Naricy Clarifone	-								
Customer Svc-6	Customer Data Migration	8/12	Harris	Nancy Ciaflone	8/12	Bill Sherry		Nancy Cianflone	_				1				
Reg-1	F Regulatory Support Regulatory Support - General		ChristiAne Mason	Michael Laflamme		ChristiAne Mason		Michael Laflamme	-				N				
Reg-2	Regulatory Reporting		Robert Campbell	Ann Leary		ChristiAne Mason		Michael Laflamme									
	G Records Management				-				_								
Records-1	Identification of Books and Records	7/12	Sarah Knowlton	Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith									
Records-2	Separation and Transfer of Books and Records	7/12	Sarah Knowlton	Sharareh Goldsmith	7/12	Sarah Knowlton		Sharareh Goldsmith	_								
	H IT Transition Services																
IT-1	Business Application Services		David Carleton	Donald Stahlin Paul Circolone / Andy		David Carleton		Madalyn Hanley	-								
IT-2	Collaboration Services (E-Mail)		David Carleton	Gould Paul Circolone / Andy		David Carleton		Madalyn Hanley	_								
IT-3	Data Centers		David Carleton	Gould Duane Bloomfield /		David Carleton		Madalyn Hanley	-								
IT-4 IT-5	Client Services Contracts and Licenses		David Carleton David Carleton	Harold Pinsker Robert Lorkiewicz		David Carleton David Carleton		Madalyn Hanley Madalyn Hanley	-								
11-3	Contracts allo LICENSES		David Calleton	Paul Circolone / Earl		David Carleion	<u> </u>	madaiyn naniey	- 1								
IT-6	Infrastructure Services		David Carleton	Briggs Ed Brodsky / Alex		David Carleton		Madalyn Hanley	-								
IT-7 IT-8	Networking Support IS Energy Management Systems (EMS)		David Carleton David Carleton	Scherer Bill Mays		David Carleton David Carleton		Madalyn Hanley Madalyn Hanley	- 1								
IT-9	IS Energy Management Systems (EMS) Security Services		David Carleton David Carleton	Mike Andreozzi	-	David Carleton		Madalyn Hanley Madalyn Hanley	- 1								
					L		1	madaiyiri ariicy	-	0	0	1			0		

Schedule A

HR-1 HR-2 HR-3 HR-4 HR-5

Fin-1 Fin-2 Fin-3 Fin-4 Fin-5 Fin-6 Fin-7 Fin-8 Fin-9

Elec Ops-1 Elec Ops-2 Elec Ops-3 Elec Ops-4 Elec Ops-5 Elec Ops-6 Elec Ops-7

Elec Ops-8 Elec Ops-9 Elec Ops-10 Elec Ops-11 Elec Ops-12

Elec Ops-13 Elec Ops-14 Elec Ops-15 Elec Ops-16 Elec Ops-17 Elec Ops-18

ESD&E-1 ESD&E-2

Energy Supply-1 Energy Supply-2

Energy Supply-3 Energy Supply-4 Energy Supply-5

Project Mgt-1 Project Mgt-2

HS&E-1 HS&E-2 HS&E-3 HS&E-4 HS&E-5

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7000 Transition Services Joint Monthly Status Report Granite State Electric Company Month of June 2013

		CURRENT SERVICI	REPRE	SENTATIVE		APPROVED REPORTS	BY CURRI	ENT TSA LEAD			A	TTACHMEN	TS		
									А	в	С	D	Е	F	G
													Escalated	-	
	[Updated Customer Servic	e Represen	tatives and TSA Leads are p	provided in acc	cordance with Section V.C. 2 a. (v) of th	e Settlement	Agreement	Monthly		Summary of any material disputes, claims, and		Complaint - Transition Steering		Diposition of Transition Service
Service	Mo/Yr Change	Liberty Utilities	Mo/Yr Change	National Grid	Mo/Yr Change	Approved By TSA Lead - Liberty	Mo/Yr Change	Approved By TSA Lead - NG	statements (Most Recent)(per Settlement V.C.2.a.(i))	TSA Scope Changes (per Settlement V.C.2.a.(ii))	adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii)).	Meeting	Committee (per Settlement V.C.2.a.(iv) and TSA Schedule A Section I.7)	Service Notice -	Notice - Confirmation of Termination Date/Signed (per Settlement V.C.2.a.(ii))
A General Protocol Correspondence, Invoices, Notices and other Communication									\checkmark						
B Human Resources															
Payroll Services	7/12	Mark Smith		Laurie Hare		Mark Smith		Karyle Hills						10/18/2012	11/18/2012
Employee Benefits		Mark Smith		Lori Santoro		Mark Smith		Lori Santoro						10/18/2012	11/18/2012
Pension Administration		Mark Smith		Lori Santoro		Mark Smith		Karyle Hills						4/11/2013	5/1/2013
Labor Relations Support		Mark Smith		Thomas Ryan		Mark Smith		Brian Varga						10/18/2012	11/18/2012
Staffing Support		Mark Smith		Maryjane Baer		Mark Smith		Brian Varga	_					10/18/2012	11/18/2012
C Financial Services						l i						V			
Financial Reporting		Linda Doering		Ron Boches		Linda Doering		Ron Boches							
Accounting Consulting		Linda Doering	-	Mike Wald		Linda Doering		Ron Boches	_11			1	1		
Financial Training Service		Linda Doering		Mike Wald		Linda Doering		Ron Boches	I I					1/29/2013	2/28/2013
Accounts Payable Processes		Linda Doering		John Napolitano	- I	Linda Doering		Ron Boches	I						
Accounts Payable Consulting		Linda Doering		John Napolitano	- I	Linda Doering		Ron Boches						1/29/2013	2/28/2013
Cash Management		Linda Doering		Chris DiGilio	- I	Linda Doering		Ron Boches							
Tax Consulting Services	-	Susan Wan		Arthur Kiperberg		Linda Doering		Ron Boches	-11			1	-		
Property Tax Services Claims Handling/Investigation		Linda Doering Paul Kinch		Paula Leaverton Joseph Weber	- H	Linda Doering Linda Doering		Ron Boches Ron Boches	-11			1	1		
				Susepin Weber		Linda Doening		NOT DOCTION							
D Operations															
Planned Major Maintenance & Capital Construction		Chris Brouillard		Mark Phillips		Kurt Demmer		Dan Bunszell						5/30/2013	6/30/2013
Emergency Maintenance Engineering and Technical Services		Chris Brouillard		Marie Jordan		Kurt Demmer		Dan Bunszell							
Field Crew Dispatching and Scheduling		Norm Gallagher		Gary Bennett		Kurt Demmer	7/12	Dan Bunszell							
Electric Engineering and Design Resource and Workload Planning		Chris Brouillard Chris Brouillard		Bob Brawley Jim Patterson	_	Kurt Demmer Kurt Demmer		Dan Bunszell Dan Bunszell							
Electric Feeder, Sub-Transmission and Substation Asset Planning		Chris Brouillard		Rob Sheridan		Kurt Demmer	7/12	Dan Bunszell							
Substation Maintenance Programs/Substation Engineering		Chris Brouillard		John Gavin		Kurt Demmer	7/12	Dan Bunszell						6/17/2013	7/17/2013
				Anne Marie Moran / Craig											
Vegetation Management		Kurt Demmer		Allen		Kurt Demmer	7/12	Dan Bunszell						12/13/2012	1/14/2013
				Christopher Gibb / Robert											
Customer Meter Support		Kurt Demmer		Preshong		Kurt Demmer		Dan Bunszell						2/4/2013	3/4/2013
Electric Meter Shop		Kurt Demmer		James Kelly		Kurt Demmer		Dan Bunszell							
Electric Lab (testing&calibration of tools, equipment and PPE)		Kurt Demmer		James Kelly		Kurt Demmer		Dan Bunszell						11/14/2012	12/14/2012
Infrared (IR) Testing		Kurt Demmer		James Kelly	_	Kurt Demmer	7/12	Dan Bunszell						11/14/2012	12/14/2012
Mapping & Records		Chris Brouillard		Michael Yarbrough / Brian Miiller		Kurt Demmer	7/12	Dan Bunszell							
Relay and Protection		Chris Brouillard		Mark Peterson		Kurt Demmer		Dan Bunszell							
Codes and Standards		Tim Deppmeyer		Girard Purdy		Kurt Demmer	7/12	Dan Bunszell						10/26/2012	11/25/2012
Mutual Assistance		Tim Deppmeyer		Kathy Lyford		Kurt Demmer		Dan Bunszell							
Business Continuity Support and Emergency Logistics		Tim Deppmeyer	8/12	Dan Bunszell		Kurt Demmer	8/12	Dan Bunszell							
Electric Operations Miscellaneous		Kurt Demmer		Kathy Lyford		Kurt Demmer	7/12	Dan Bunszell							
Energy Solutions Delivery & Efficiency						1 1						•			
Energy Efficiency Programs		Eric Stanley		Carol White		Bill Sherry		Carol White							
Sales/Support for Commercial, Industrial and Municipal Customers		William Sherry		Sean Mongan		Bill Sherry		Sean Mongan	-11	L					
3 Energy Control & Supply			_												
Electric Network Control		Norm Gallagher		Mike Gallagher		Chico DaFonte		Mike Gallagher	-11						
Electric Load Forecasting	1	Chico DaFonte		Joseph Gredder		Chico DaFonte	9/12	Joseph Gredder	11			1	1		
Electric Educi - Ofocialing							0/12		-11			1	1		
Energy Procurement Services	1	Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen	11			1	1	1/22/2013	3/8/2013
Energy Procurement Consulting		Chico DaFonte		Margaret Janzen		Chico DaFonte		Margaret Janzen							
				Kevin Kelly / Marie		0.1. 0.5.								0.000.0004.0	
Distributed Generation Services		Chris Brouillard		Jordan		Chico DaFonte	9/12	Marie Jordan						3/28/2013	4/28/2013
Project Management															
Project Management Services		Chris Brouillard		Daniel Glenning		Rich MacDonald		David Way						3/14/2013	4/14/2013
Cost Management Access		Linda Doering		Patrick Pensabene		Rich MacDonald		David Way							
.6 Health, Safety & Environment (HS&E)												V			
				Timothy Woycik / Brian				İ							
	1	Gaetan Mercier / Michael		Varga / Stephanie	1					1		1	1		
HS&E Regulatory Monitoring, Reporting, Compliance, and Training		Knott		Shepard		Michael Knott		Tim Woycik	_ 11					10/2/2012	11/1/2012
	1	Gaetan Mercier / Michael							11						
Health and Safety Field Support		Knott		Timothy Woycik		Michael Knott		Tim Woycik	-11			1	1	10/2/2012	11/1/2012
	1	Conton Margins / Minhard			1					1		1	1		
Technical Training	1	Gaetan Mercier / Michael Knott / Mark Smith		Brian Varga	1	Michael Knott		Tim Woycik		1		1	1	10/2/2012	11/1/2012
roomioa manifilij		Gaetan Mercier / Michael		Dian Valya	-	WIGHOU NIUL		Till WOYCIN	-11			1	1	10/2/2012	11/1/2012
Environmental Compliance	1	Knott		Peter Harley	1	Michael Knott		Tim Woycik		1		1	1	10/2/2012	11/1/2012
		Gaetan Mercier / Michael							-11			1	1		
Environmental Field Support		Knott		Peter Harley		Michael Knott		Tim Woycik	_11	L		1	1	10/2/2012	11/1/2012
								· · · · ·							

ATTACHMENTS

													Α	В	С	D	Е	F	G
									Ι										
																	Escalated		
									() (1)			_			Summary of any		Complaint -		
			Opdated Customer Service	e Represen	tatives and TSA Leads are p	rovided in	accor	dance with Section V.C. 2 a	. (v) or the Se	ettiernen	t Agreement		Monthly		material disputes, claims, and		Transition Steering		Diposition of Transition Service
													statements		adjustments of Monthly		Committee (per	Transition	Notice - Confirmation
													(Most Recent)(per	TSA Scope Changes (per	Statements in the prior calendar month (per	Meeting minutes (per		Service Notice - Date (per	of Termination Date/Signed (per
		Mo/Yr		Mo/Yr		Mo/1	Yr		N	lo/Yr			Settlement	Settlement	Settlement	Settlement	TSA Schedule	Settlement	Settlement
Schedule A	Service	Change	Liberty Utilities	Change	National Grid	Chan	ige	Approved By TSA Lead -	Liberty Cl	hange	Approved By TSA Lea	d - NG	V.C.2.a.(i))	V.C.2.a.(ii))	V.C.2.a.(iii)).	V.C.2.a.(iv)).	A Section I.7)	V.C.2.a.(ii))	V.C.2.a.(ii))
HS&E-6	Spill Control/Response		Gaetan Mercier / Michael Knott		Peter Harley			Michael Knott			Tim Woycik							10/2/2012	11/1/2012
HORE-0	Spin Control/Response		Gaetan Mercier / Michael		Feter naney		-	WICHAEL KHOU			TITT WOYCIK							10/2/2012	11/1/2012
HS&E-7	Environmental Regulatory Support & Consultation		Knott		Peter Harley			Michael Knott			Tim Woycik							10/2/2012	11/1/2012
HS&E-8	Licenses, Permits and Orders		Gaetan Mercier / Michael Knott	7/12	Peter Harley			Michael Knott			Tim Woycik							10/2/2012	11/1/2012
	Security		Gaetan Mercier / Michael																
Security-1	Site Security Services		Knott	8/12	Anthony Itrich		,	Michael Knott		8/12	Anthony Itrich								
Security-2	Security Consulting		Gaetan Mercier / Michael Knott	8/12	Anthony Itrich			Michael Knott		0/10	Anthony Itrich								
Security-2			Gaetan Mercier / Michael	0/12							-								
Security-3	NERC/NPCC- Reliability Compliance		Knott		Vicki M. O'Leary			Michael Knott			Mike Amico							3/28/2013	5/1/2013
	Supply Chain and Inventory Management					-	-									V			
Supply-1	Supply Chain Management		Rich Foley		Jim Swalec		F	Rich Foley			Jim Swalec							11/30/2012	12/31/2012
Supply-2	Materials Management System Support		Rich Foley		Craig Dikeman			Rich Foley			Craig Dikeman								
Supply-3	Supplier Contracts		Rich Foley		Jim Swalec		F	Rich Foley			Jim Swalec							11/30/2012	12/31/2012
Supply-4	Access to Seller Warehouses		Rich Foley		Craig Dikeman			Rich Foley			Craig Dikeman							11/30/2012	12/31/2012
Supply-5	Fleet Services		Steve McCrodan		Bill Hilbrunner		5	Steve McCrodan			Bill Hilbrunner								
	E Customer Services Support						_												
Customer Svc-1	Call Center Operations		Nicole Harris		Nancy Cianflone	8/12	2 E	Bill Sherry			Nancy Cianflone								
					Nancy Cianflone /	8/12													
Customer Svc-2 Customer Svc-3	Meter Reading, Billing and Payment Processing Collections Process Support		Nicole Harris Nicole Harris		Christopher Gibb Larry Frye			Bill Sherry Bill Sherry			Nancy Cianflone Nancy Cianflone								
					Brian Schuster / Joe														
Customer Svc-4 Customer Svc-5	New Business Adminstration Revenue Protection/Diversion & Investigation		Bill Sherry Nicole Harris		Basic Jeff Martin	8/12		Bill Sherry Bill Sherry			Brian Schuster Nancy Cianflone								
			David Carleton / Nicole																
Customer Svc-6	Customer Data Migration		Harris	7/12	Nancy Ciaflone Thomas Amerige /	8/12	2 E	Bill Sherry			Nancy Cianflone								
Customer Svc-7	Meter Data Services Support		Daniel Mahoney		Michael Murphy	8/12	2 E	Bill Sherry			Nancy Cianflone								
	F Regulatory Support																		
Reg-1	Regulatory Support - General		ChristiAne Mason		Michael Laflamme	-	0	ChristiAne Mason			Michael Laflamme					N			
Reg-2	Regulatory Reporting		Meera Reynolds		Jeanne Lloyd			ChristiAne Mason			Michael Laflamme								
	G Records Management																		
Records-1 Records-2	Identification of Books and Records Separation and Transfer of Books and Records	7/12	Sarah Knowlton Sarah Knowlton		Sharareh Goldsmith Sharareh Goldsmith	7/12		Sarah Knowlton Sarah Knowlton			Sharareh Goldsmith Sharareh Goldsmith								
			ourun raiomon		Character Coldsman		- `	Caran raioman			ondraron ooldonian								
	H IT Transition Services																		
IT-1	Business Application Services		David Carleton		Donald Stahlin Paul Circolone / Andy	-	[David Carleton			Madalyn Hanley								
IT-2	Collaboration Services (E-Mail)		David Carleton		Gould		E	David Carleton			Madalyn Hanley								
IT-3	Data Castar		David Carlater		Paul Circolone / Andy			David Carleton			Madalyn Hanley								
11-3	Data Centers	H	David Carleton		Gould Duane Bloomfield /			David Caneton			wauaiyn maney								
IT-4	Client Services	I	David Carleton		Harold Pinsker			David Carleton			Madalyn Hanley						ļ		
IT-5	Contracts and Licenses	H	David Carleton		Robert Lorkiewicz Paul Circolone / Earl			David Carleton			Madalyn Hanley								
IT-6	Infrastructure Services	I	David Carleton		Briggs		[David Carleton			Madalyn Hanley								
IT-7	Networking Support	1	David Carleton		Ed Brodsky / Alex Scherer		r	David Carleton			Madalyn Hanley								
IT-8	IS Energy Management Systems (EMS)		David Carleton		Bill Mays		[David Carleton			Madalyn Hanley								
IT-9	Security Services	L	David Carleton		Mike Andreozzi		[David Carleton			Madalyn Hanley		L						

APPROVED REPORTS BY CURRENT TSA LEAD

CURRENT SERVICE REPRESENTATIVE

Attachment A

Monthly Statements (Most Recent) (per Settlement V.C.2.a.(i))

See attached

May 2013 March 2013

		or Month Adjustment		Initial Billing		
TSA Name	Granite State		Granite State	Energy North	Total	Invoice Total
Payroll Employee Benefits	-		-	-	-	-
Pension Administration			-	-	-	-
Labor Relations		-	-	-	-	-
Staffing Support		-	-	-	-	-
Human Resources	-		-	-	-	-
Financial Reporting		-	-	-	-	-
Accounting Consulting		-	3,869.40	3,869.40	7,738.80	7,738.80
Financial Training Service		-	-	-	-	-
Accounts Payable Processing Accounts Payable Consulting		-	-	-	-	-
Cash Management		-	-	-	-	
Tax Consulting		-	-	-	-	-
Property Tax Services		-	2,736.34	1,824.22	4,560.56	4,560.56
Claims Handling /Investigation		-	-	-	-	-
Finance	-		6,605.74	5,693.62	12,299.36	12,299.36
Planned Major Mtnc		-	57,957.14	-	57,957.14	57,957.14
Emergency Mtnc & Tech Svcs		-	-	-	-	-
Field Crew Dispatch & Scheduling Electric Eng & Design		-	- 9,754.01	-	- 9,754.01	- 9,754.01
Resource & Workload Planning		-	868.14	-	868.14	868.14
Electric Fdr ,Sub T and Sub Asset Planning		-	15,332.46	-	15,332.46	15,332.46
Sub Mtnc Programs /Engineering		-	431,203.71	-	431,203.71	431,203.71
Vegetation Management		-	-	-	-	-
Customer Meter Support		-	-	-	-	-
Electric Meter Shop		-	24.42	-	24.42	24.42
Electric Lab		-	-	-	-	-
Infrared Testing		-	-	-	-	-
Mapping & Records		-	660.31	8,335.97	8,996.28	8,996.28
Relay & Protection Codes & Standards	_	-	824.67		- 824.67	824.67
Mutual Assistance		-	-	-	-	
Business Continuity & Emergency Logistics	-	-	-	-	-	_
Ops Miscellaneous	-	-	20,212.74	-	20,212.74	20,212.74
Network Strategy & Planned Major Mtnc		-		-	-	
Operations Regulatory Support		-	-	-	-	-
Emergency Mntc Engineering & Technical Svcs		-	-	-	-	-
Mandated Programs, inc Leak Surveys		-	-	-	-	-
LNG Compliance & Training		-	-	-	-	-
Gas Engineering & Design		-	-	226.14	226.14	226.14
QA/Analysis & Process Improvement		-	-	(334.36)	(334.36)	(334.36)
Gas Support/Workload Planning		-	-	108.21	108.21	108.21 7,397.25
Meter Ops/Meter Shop Reliability Planning		-	-	7,397.25	7,397.25	7,397.25
System Integrity, Asset Replacement, & Corrosion Control		-	-	17,445.88	17,445.88	17,445.88
Ops Misc			-	37,141.71	37,141.71	37,141.71
Operations	-		536,837.60	70,320.80	607,158.40	607,158.40
Energy Efficiency		-	12,367.28	-	12,367.28	12,367.28
C&I Sales/Support		-	-	-	-	-
Energy Solutions Delivery & Efficiency	-		12,367.28	-	12,367.28	12,367.28
Network Control		-	15,205.71	-	15,205.71	15,205.71
Load Forecasting Energy Procurement		-	454.17	-	454.17	454.17
Energy Procurement Consulting			-	-	-	
Distributed Generation Svcs		-	-	-	-	-
Gas Control		-	-	15,586.53	15,586.53	15,586.53
Procurement Svcs General		-	-	21.38	21.38	21.38
Energy Transactions		-	-	(2,206.68)	(2,206.68)	(2,206.68)
Gas Load Foreecasting		-	-	1,781.69	1,781.69	1,781.69
Procurement Consulting		-	-	-	-	-
Procurement Svcs Misc		-	-	-	-	-
Energy Control & Supply	-		15,659.88	15,182.92	30,842.80	30,842.80
Project Mgmt Svcs Cost Mgmt		-	-	-	-	-
Project Management	-		-	-	-	-
HS&E Monitoring,Reporting Compliance & Training	-		-	-	-	
Health & Safety Fld Support		-	-	-	-	-
Technical Training		-	-	-	-	-
Environmental Compliance		-	-	-	-	-
Environmetal Field Support		-	-	-	-	-
SIR		-	-	187.35	187.35	187.35
Spill Control Response		-	-	-	-	-
Environmental Reg Support & Consultation		-	-	-	-	-
Licenses, Permits & Orders Health, Safety & Environment	-		-	- 187.35	- 187.35	- 187.35
Site Services	-		-	-	-	-
Security Consulting		-	-	-	-	-
NERC/NPCC Reg Compliance		-	-	-	-	-
Security	-		-	-	-	-
Supply Chain Mgmt		-	-	-	-	-
Mat Mgmt System Support		-	-	-	-	-
Supplier Contracts		-	-	-	-	-
Warehouse Access		-	-	-	-	-
Fleet Services		-	-	-	-	-
Supply Chain & Inventory	-		-	25 600 27	-	-
Call Center Ops		-	23,533.80	35,609.37	59,143.17	59,143.17

Initial Billing

Prior Month Adjustment

Initial Billing for Transition Services Activity: Final Billing for Transition Services Activity:

May 2013 March 2013

	Prio	r Month Adjustme	nt				
TSA Name	Granite State	Energy North	Total	Granite State	Energy North	Total	Invoice Total
Meter Rdg, Billing & Payment Processing			-	55,878.86	30,305.32	86,184.18	86,184.18
Collections Support			-	775.90	(0.80)	775.10	775.10
New Business Admin			-	10,737.09	109.48	10,846.57	10,846.57
Revenue Protection			-	-	-	-	-
Customer Data Migration			-	-	-	-	-
Meter Data Services - Support			-	8,067.05	-	8,067.05	8,067.05
Customer Service	-	-	-	98,992.70	66,023.37	165,016.07	165,016.07
General			-	3,860.09	833.03	4,693.12	4,693.12
Regulatory Reporting			-	1,322.02	(11,870.66)	(10,548.64)	(10,548.64)
Regulatory Support		-	-	5,182.11	(11,037.63)	(5,855.52)	(5,855.52)
Identification of Books & Records			-	-	-	-	-
Seperation & Transfer of Books & Records			-	-	-	-	
Records Management	-	-	-	-	-	-	-
Business Applications	8,281.67	(1,305.64)	6,976.03	3,131.62	170,045.81	173,177.43	180,153.46
Collaboration Services	-	-	-	-	-	-	-
Data Centers	(537.31)	-	(537.31)	-	-	-	(537.31)
Client services	(805.97)	-	(805.97)	-	-	-	(805.97)
Contracts & Licenses	8,783.60	11,010.80	19,794.40	27,904.80	21,817.00	49,721.80	69,516.20
Infrastructure Services	(85,568.03)	(20,219.40)	(105,787.43)	43,151.27	58,545.66	101,696.93	(4,090.50)
Networking Support	46,278.28	6,791.53	53,069.81	-	-	-	53,069.81
EMS/SCADA	9,387.82	2,213.14	11,600.96	2,488.94	-	2,488.94	14,089.90
Security Services	-	-	-	-	-	-	-
IT	(14,179.94)	(1,509.57)	(15,689.51)	76,676.63	250,408.47	327,085.10	311,395.59
TOTAL	(14,179.94)	(1,509.57)	(15,689.51)	752,321.94	396,778.90	1,149,100.84	1,133,411.33

CHECK

Please remit payments to the following:

	U.S. Mail
National Grid USA	
Misc Accounts Receivable	
300 Erie Boulevard West	
Syracuse, NY 13202	

Wire National Grid USA Bank: Bank of America ABA: 026009593 Acct# 000050020915 Attachment B

TSA Scope Changes (per Settlement V.C.2.a.(ii))

Nothing to report

Attachment C

Summary of any material disputes, claims and adjustments of Monthly Statements in the prior calendar month (per Settlement V.C.2.a.(iii))

Nothing to report

Attachment D

Meeting Minutes (per Settlement V.C.2.a.(iv))

See attached

C - Finance TSA Status Update – Month Ending June 30, 2013

Attending: No meetings scheduled

Regrets: N/A

Date: Month Ending June 30, 2013

1.0 TSA Scope changes or Requests for Scope Changes

None

2.0 Transition Update

No change.

3.0 Issues

None

4.0 Termination of Services – Number complete

None

D.6 - HSE TSA Status Update

- Attending: Timothy Woycik (NGrid) Michele Leone (NGrid) Michael Knott (Liberty) Mary Casey (Liberty)
- Date: June 21, 2013
- 1.0 TSA Scope changes or Requests for Scope Changes

- No scope changes to remaining service agreement (Energy North HS&E-5, Site Investigation and Remediation)

- 2.0 Transition Update
 - Date of prior meeting with Liberty counterpart: 3/27/13
- 3.0 Issues

- No issues are problems to report with TSA.

4.0 Termination of Services – Number complete

-16 HS&E's terminated in October 2012; one remaining TSA open and in use. Current plans are to terminate remaining service by 12/31/13.

D.6 - Supply Chain and Inventory Management TSA Status Update – June, 2013

- Attending: Richard Foley Criag Dikeman
- Regrets: None
- Date: June 15, 2013
- 1.0 TSA Scope changes or Requests for Scope Changes

None

2.0 Transition Update

This TSA is to remain open in the event Liberty is in need of materials from National Grid to meet any Emergency Requirements. The Goal is to look to close this TSA out prior to the end of 2013. We are billed at actual cost of materials requested and any shipping/handling costs on requested materials.

3.0 Issues

None

4.0 Termination of Services – Number complete

None

F - Regulatory TSA Status Update – June 7, 2013

- Attending: ChristiAne Mason Sarah Knowlton Michael Laflamme William Richer Teresa Burns Ann Leary
- Regrets: Jeanne Lloyd

Date: June 7, 2013

1.0 TSA Scope changes or Requests for Scope Changes

- None

- 2.0 Transition Update
 - Energy North
 - Discussed preparation of Peak COG filing due September 1, 2013. Marc Savoie is leading preparation.
 - Ann Leary still performing high level review, but no data validation
 - Targeted Energy North TSA sign-off in October 31, 2013
 - Granite State
 - Discussion of upcoming regulatory support
 - Jim Bonner still providing some support to the Liberty regulatory team
- 3.0 Issues
 - Meera Reynolds has submitted her resignation- Liberty has extended an offer to a replacement candidate. Should know outcome in week of June 10th
 - Liberty considering training options for new hire
- 4.0 Termination of Services Number complete
 - None complete

Attachment E

Escalated Complaint – Transition Steering Committee (per Settlement V.C.2.a(iv) and TSA Schedule A Section 1.7)

Nothing to report